



# **TENANT APPLICATION INFORMATION**

#### Applications <u>WILL NOT</u> be processed unless all information is supplied Each applicant must complete a separate application

The property will not be held for you until the application has been approved and the first week's rent has been paid to our office in cleared funds. Please note if you should terminate your application after holding deposit is paid NO MONIES WILL BE REFUNDED.

#### **OFFICE HOURS**

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Our office is open Monday to Friday 9:00am to 5:00pm only.

#### PHOTO IDENTIFICATION

When returning your application, you **MUST** submit a form of photo identification.

#### **REQUIRED SUPPORTING DOCUMENTS**

You will be required to submit supporting documents with your application. Your application will not be processed if all documents are not given. Our office will require you to submit a minimum of 100 points for your application to be considered.

#### **100 POINT IDENTIFICATION CHECK**

Please speak with the Property Manager should you be unable to meet the 100 point check criteria.

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	Previous Rent Ledger/s	50
	Photo Identification (18+ Card, Driver's Licence, University or TAFE Card, Passport)	30
	Other Identification (Birth Certificate)	20
	Minimum x 2 References from previous Agent/Lessor	20
	Other Identification (Medicare card, bank card, pensioner card)	10
	Proof of Current Address (Phone Bill, Electricity Account, Tenancy Agreement, Council Rate Notice)	10
	Proof of Regular Housing Payments (Rent Receipts, Tenant Ledger, Proof of Mortgage Payments)	10
	Proof of Income (Wage Slips, Bank Statements, Employee Letter, Centrelink letter)	10
	Copy of Phone/Energy/Gas Account	10
	Current Motor Vehicle Registration Papers	10
	Written References (Personal, Rental and Employment)	
	Total =	

#### **PROCESSING AN APPLICATION**

In most instances, we are able to process your application within 48 hours and advise you by telephone. If we are unable to contact all of your referees, this process may take longer.

#### APPROVAL OF AN APPLICATION

If your application is approved, we will require you to return to our office prior to moving into the property to collect a copy of your Tenancy Agreement, Body Corporate By-Laws (if applicable) and your Tenant Renting Guide Booklet. It is important that you carefully read these documents prior to taking up tenancy.

#### SECURING THE PROPERTY – PAYMENT of first week's rent

Once the application has been approved you will be required to pay a minimum of one week's rent to secure the property. Please note that this must be paid in cleared funds (Direct Debit or EFT or bank cheque). Personal cheques will not be accepted when paying the initial monies. The property will not be secured for you until this money has been received and all parties have signed the tenancy-related documents.





# GENERAL INFORMATION PRIOR TO TAKING UP TENANCY

#### **TENANT DATABASE CHECKS**

Our office is a member of TICA, which is a National Tenant Database Agency. When processing your application form, our office will conduct the necessary tenant checks with this company.

#### TENANCY AGREEMENT, SPECIAL CONDITIONS AND INFORMATION STATEMENTS

Prior to completing this application form please note that the tenancy agreement and special conditions, tenant information booklet and body corporate by-laws (if app.) can be made available to you. It is important that you read and understand this documentation including any special conditions prior to entering into the tenancy agreement.

#### **COLLECTION OF KEYS**

You will need to collect the keys, finalise payment of monies and sign all documents during our hours ONLY.

#### PAYMENT OF RENT AND BOND

Prior to taking possession of the property, we require two weeks' rent and four weeks' bond. If your weekly rent is more than \$700 per week, the bond requirement may vary. **This office does not except full bond transfers and does not transfer Department of Housing Bonds.** If you are relying on a bond transfer, please discuss this with our office prior to signing the Tenancy Agreement. All monies must be paid in cleared funds or cash prior to collecting the keys.

#### BOND LODGEMENT

It is important to know that all parties signing the Bond Lodgement Form at the commencement of the tenancy must be present in the office at the end of the tenancy to sign the Refund of Bond Form. Failure to have all signatures on the Refund of Bond Form will result in delays of up to three weeks for monies to be released. You will also need to inform our office of the portion of bond each tenant is contributing.

#### PAYMENT OF RENT – When signing the Tenancy Agreement, please bring your bank details

It is our company policy that all rental payments are to be made direct to the Bank. We offer two forms of banking methods. (1) Payment of rent by our Rent Card where you can utilise the telephone to make payments or (2) Direct bank transfer payments. This will be discussed with you when signing your Tenancy Agreement.

#### SIGNING OF THE TENANCY AGREEMENT

All occupants must be present to sign the Tenancy Agreement prior to collecting the keys. The keys will not be released unless all occupants have signed the Tenancy Agreement, shown photo identification and paid all monies in cleared funds and in full.

#### SMOKING

It is our company policy that no smoking is permitted inside the property due to health and safety and fire risks.

#### **ELECTRICITY CONNECTION / TELEPHONE CONNECTION**

Natgroup Real Estate offers a FREE no obligation Connection Service with Direct Connect It is the tenant's responsibility to disconnected at the end of the tenancy. All connection costs and deposits are the tenant's responsibility.

#### ORIGIN (Electricity) 13 13 77

#### TELSTRA (Telephone) 13 22 00

#### CONDITION REPORTS

When you move into the property, be very particular with the Condition Report and make sure you mark down anything not already outlined on the report. If you do not mark it down, you will be liable for discrepancies when you vacate. You must return the Condition Report to our office within 3 working days of moving into the property. Keep the report in a safe place during your tenancy, as you will need to refer to the report when vacating the property.

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Date received/ Timeam/p	m OFFICE USE ONLY (photocopy for tenant):
	Application signed and all details complete
Money required in cleared funds prior to moving in	Photocopy Tenants ID
4 weeks' bond & 2 weeks' rent (or as stated)	100 point check
RENT \$ + BOND \$	If current accommodation owned check RPdata
	TICA check: Listed Tyes No Attach F1A/B/C
	Approved: Yes No Lessor Approved
	Tenant Advised – request 1 <sup>st</sup> week's rent
	Enter tenant name and start date to computer

# **APPLICATION FOR RESIDENTIAL TENANCY**

The 3 pages of this application <u>MUST</u> be completed in full and <u>SIGNED</u> or your application will <u>NOT</u> be processed

RENTAL PROPERTY:					
APPLICANT'S DETAILS					
Name		D.O.B. / /			
Are you known by another name					
Contact No. Home	Work	Mobile			
Email Address		Fax No			
Number of dependants to reside	in property	Total occupants			
Age of dependants		(You must list ALL occupants names below)			
Car Registration	Driver's Licence No.	Licensed State			
Passport No.	18+ Card No.	Other ID			
No. of cars to be kept at property		Are all cars registered 🗌 Yes 🗌 No			
Will a 🗌 boat 🗌 trailer 🗌 van 🔲 motorbike be kept at the property 🗌 Yes 📃 No					
Pets (Check with agent) 🗌 Yes [	No Number	Type and Breed			
Are the pets registered with the c	ouncil 🗌 Yes 🔲 No	Are you a smoker 🗌 Yes 🛛 🗌 No			
Do you have contents insurance 🛛 Yes 🗌 No					
If the property has a pool – Have you cared for a pool previously?					
Full name of all persons other than applicant wishing to occupy the premises					

#### CURRENT ACCOMMODATION DETAILS – If you are considering a bond transfer, contact our office

Address	Rented \$	per week	Owned			
Name of Real Estate, Lessor or Agent if property sold						
Address Phone						
Period of occupancy / / to / /	Reason for leaving					
Do you expect the bond to be refunded in full 🗌 Yes 🔲 No If no, why						
PREVIOUS ACCOMMODATION DETAILS						
Address	Rented \$	per week	Owned			
Name of Real Estate, Lessor or Agent if property sold						
Address	Phone					

Period of occupancy	/	/	to	/	1	Reason for leaving

Was the bond refunded in full 
Yes 
No If no, why



#### PERSONAL REFERENCES – Does not include relatives (This must be completed in full)

Name	Address		
Phone	Relationship		
Name	Address		
Phone	Relationship		
Name	Address		
Phone	Relationship		
Next of kin or other person to contact in case of an emergency			
Address	Phone		

### INCOME DETAILS – ALL INCOME IS NET OR TAKE HOME "PER WEEK "

Currently Employed?					
Occupation Period of employment					
Employer Weekly wage \$					
Address Phone					
☐ Full - time ☐ Part - time ☐ Casual ( hours per week)					
If less than 6 months Previous Employer					
Occupation Period of employment					
Address Phone Weekly wage \$					
Full - time Part - time Casual ( hours per week)					
Other Student (Name of College, TAFE, Uni) Austudy \$					
Student Identification No. Overseas Student 🗌 Yes 🗌 No Visa Expiry Date / /					
Pensioner Type Allowance \$					
Unemployment benefit Allowance \$					
Self-Employed (Name of Business) Wage \$					
Address Phone					
How long established ABN No.					
Accountant Name Phone					
Other type of Income (ie. Savings or Investments) Other Income \$					
HOW DID YOU FIND OUT ABOUT THE RENTAL PROPERTY?:  For Rent Sign Rental List					
Telephoned Newspaper Window Card Internet					
QUESTION Have you ever been evicted or are you in debt to another Lessor or Agent?					
If yes, give details					
I, the applicant, accept the property in its present condition (A detailed Condition Report will be completed prior to you taking possession)					
If no, give details					





# TERMS AND CONDITIONS AUTHORITY & PRIVACY DISCLAIMER

Applicant's Name:

I, the applicant, do solemnly and sincerely declare that the information provided is true and correct and has been supplied of my own free will. I, the applicant, understand that you as the agent for the lessor have collected this information for the specific purpose of checking identification, character, creditworthiness and determining if the applicant will be a suitable tenant for the property. I have inspected the above listed rental property and wish to take a tenancy of such premises for a period of \_\_\_\_\_months/years from \_\_\_\_/\_\_\_ at a rental of \$\_\_\_\_\_.

I, the applicant, agree that I will not be entitled to occupation of the premises until:

- (i) vacant possession is provided by the current occupant of the premises
- (ii) the tenancy agreement is signed by the applicant; and
- (iii) the payment of all monies due are paid by the applicant in cleared funds prior to occupation of the premises

It is agreed that acceptance of this application is subject to a satisfactory report as to the tenant's creditworthiness. I understand that you, as the agent, are bound by the Privacy Act and the National Privacy Principles and **authority** is hereby given to the agent to check credit references, employment details, previous rental references, database agencies, personal references and any other searches that may verify the information provided by me. I also **authorise** the agent to give information to the lessor of the property, credit providers, insurance providers, other agents, salespeople, database agencies, references named in this application or any other third party who would have a beneficial interest relating to a tenancy matter and understand this can include information about my tenancy, creditworthiness, credit standing, credit history or credit capacity. Once a tenancy agreement has been entered into the tenant **agrees** that should they fail to comply with their obligations under the agreement, the failure to comply may be disclosed to third-party operators of tenant default registry agents and/or other agents.

Once the application has been approved I agree to pay a minimum of the first weeks rent to secure the property. In this instance that being \$\_\_\_\_\_\_. THE PROPERTY WILL NOT BE HELD UNTIL WE RECEIVE THE FIRST WEEK'S RENT AND THE TENANCY DOCUMENTATION HAS BEEN SIGNED BY ALL PARTIES.

In the event that the application is successful and acceptance is communicated and the first week's rent is paid, but I decide not to proceed, I agree that this money will be forfeited to your office. Upon communication of acceptance of this application by the agent I agreed that this tenancy shall be binding.

I, the applicant, **accept** that if the application is rejected, the agent is not legally obliged to give a reason. If the application is declined, your details will be held on file for one month. Following this period all details held will be disposed of.

APPLICANT'S SIGNATURE	DATE
AGENT to witness	DATE

#### WE ARE HERE TO HELP

If you require further assistance or information prior to moving into your property, please feel free to contact our office.



## FOR A QUICK & SMOOTH APPLICATION PROCESS, HAVE YOU COMPLETED THE FOLLOWING...

 $\Box$  Provide a total of 3 x References as per page 4

- $\hfill\square$  Accurate and FULL Income Details
- □ In Terms and Conditions as per page 5

□ Written in how long you require the lease for in ("period of x months/years")
 □ Start Date of Lease

- □ Given 100 points of Identification as per page 1
- Given last 3 Recent Payslips
- $\Box$  Answered ALL Questions and Sections

Signature	of Applicant	(s)·
orginature	or Application	(3).

Date: / /